



May 18, 2018

Dear Patients and Friends,

We would like to inform you of an exciting change to the Washington Health System (WHS) Family Medicine Franklin practice.

Effective July 1, 2018, Washington Health System (WHS) Family Medicine Franklin will become part of Washington Health System (WHS) Family Practice Family Medicine- Waynesburg. Both practices are located in the same building. WHS Franklin practice will simply change its name to WHS Family Medicine-Waynesburg.

The practice location remains the same - 343 East Roy Furman Highway Waynesburg, PA 15370,. You will continue to receive the same great care with your established providers, Dr. Cheryl Thompson, and Physician's Assistant Tonya Martin, Both providers will be joining WHS Family Medicine Waynesburg providers, Dr. Sherry Zimmerman, Dr. Lindsey Beabout, Tim Merglowski, PA-C, and Katelyn Materkoski, CRNP.

Your records will remain with the practice at our current location, but your Primary Care Physician (PCP) affiliation with regards to your insurance card may need to be updated to reflect this change.

If your insurance card lists a provider name as your PCP, i.e. Dr. Cheryl Thompson, Dr. John Martin (formerly with WHS Family Medicine Franklin , you will not need to do anything at this point.

If your insurance card lists the practice location as your PCP i.e. WHS Family Medicine Franklin, you will need to contact the member services telephone number listed on your insurance card, and have your PCP updated to WHS- Waynesburg Family Medicine. Your insurance company should issue you a new card to reflect these changes.

If the PCP is listed on the card is WHS Family Medicine Franklin, and it is not updated by July 1, 2018, your insurance may deny your covered services because they do not recognize you as a member affiliated with the correct PCP group according to their records.

In summary we are simply changing the name of the practice. We appreciate the opportunity to continue to provide medical care to you and your family. The combination of WHS Family Medicine Franklin and WHS Family Medicine Waynesburg will allow us to provide you with an improved level of patient service and coordinated care.

Should you have any questions regarding these changes, please call our main billing number at (724)-229-1926 and ask for Judy Weiss, Billing Supervisor.

Sincerely,

A handwritten signature in blue ink that reads 'Maureen Carter Scanlon'.

Maureen Carter Scanlon
Executive Director

whsdocs.org

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